Until now, scanner management across all brands needed to be performed in-house, with proprietary applications that were separate from other device management solutions. And if two applications were used, inefficiencies of duplication occurred, and created a drag on enterprise core-competency resources. Yet the alternative was lack of visibility and loss of productivity of tens or thousands of deployed scanners. With the introduction of the Alaris Scanner Management Platform, these issues are eliminated with new advantages gained through its versatile components.

**Alaris Scanner Manager – operational reporting and proactive alert management**

With the Alaris Scanner Management Platform, Alaris and its Authorized Service Providers expand the value of current Repair and Maintenance and Professional Service offerings by directly monitoring and collecting scanner operational data to deliver usage reports and manage multi-variate alerts for your scanners from Alaris.

This Cloud-based solution collects scanner telemetry and performs analytics automatically. Advantages include:

- Greater visibility through monitoring and management allows downtime and maintenance to be smartly scheduled – improving your productivity, profitability, and (for some) regulatory compliance
- Transforms tasks that typically take hours or days into seconds
- Enhances timing of preventative maintenance and consumables replacement
- Trained Alaris service personnel assure scanners operate at optimal performance when needed most
- Optimization Professional Services use the data to ensure the right scanner mix across the organization (right fit)
- Affordable usage reporting and alert management add-ons to Warranty or Service Plans
- Periodic reports delivered directly to customer personnel

**Greater visibility and productivity management**
Intelligent connections, ready now

Know more about your scanners from Alaris and achieve superior productivity with two new connectivity options from Alaris.

Alaris Scanner Management Agent (SM Agent) – scanner operational data delivered to existing device management solutions

Alaris provides an alternative for customers that enjoy savings, visibility and consumable management afforded by Managed Print Service (MPS) providers as well as the use of centralized PC management solutions. The SM Agent expands these offerings by allowing scanners from Alaris to be seamlessly integrated into device management solutions for smarter reporting and management.

- Gain actionable insights and access key scanner operational data and status via existing solution dashboards
- Manage scanners as easily as MFPs
- Reduce use of MFPs for scanning, thus avoiding related system failures, including loss of printing capabilities
- Dramatically improve business process outcomes with the best digitization possible

SM Agent integrates easily with MPS and PC management solutions complying with industry-standard security requirements.

Want to learn more?
AlarisWorld.com/go/services

Contact us:
AlarisWorld.com/go/contactus