Kodak Alaris Fact Sheet

Image Capture that Makes Sense

Kodak Alaris is here to help you make sense of information in a digitally transformed, constantly evolving world. With our award-winning software, scanners, and industry-leading service, Kodak Alaris helps you reach new heights by transforming documents and data into valuable information.

Software Solutions

- 900 document types auto classified
- 99% remote software resolution rate
- 94% customer satisfaction rating

Highly Recommended Service & Support

9.9 / 10 Total Satisfaction
9.8 / 10 Easy to do business with
9.8 / 10 Likely to recommend
93.7% First call completion rate

Sustainable Business Practices

Kodak Alaris offers more EPEAT Gold-rated scanners than anyone in the industry.

Sources:
1. Case Study: Financial Services organization
2. CVENT Customer Satisfaction survey, June 2021 – May 2022
3. Based on Kodak Alaris Service Systems records
4. Based on average scanning speed for global Kodak Alaris install base
5. Based on average scanning speed for global Kodak Alaris install base
6. Based on average scanning speed for global Kodak Alaris install base
7. Based on average scanning speed for global Kodak Alaris install base
8. Based on average scanning speed for global Kodak Alaris install base
9. US Patents awarded since 2000

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