



March 20, 2020

Kodak Alaris Field Service – COVID-19

The safety of our Kodak Alaris Field Engineers (FEs) and customers is of utmost importance. Our Environmental, Health and Safety team has provided guidelines for our Field Engineers to follow. This includes wearing gloves, wiping down equipment including touch screens, and other optional safety equipment during their service calls. Washing hands frequently with soap and water and hand sanitizer is encouraged as well. We've also asked our FEs to practice social distancing. We encourage our customers and FEs to keep a safe distance (6 feet) while service is being delivered. Kodak Alaris monitors the CDC website and state government information for updates that may impact our plan and we take action to ensure we meet any outlined requirements. The nature of our work requires onsite support. If any FEs are out for extended periods of time, delays may be experienced. Provided that there are no local or national restrictions, we will continue to deliver service. Limitations as of 3/20/2020: NJ – service must be completed by the 8PM curfew. While other states have "Shelter in place" orders, our service is essential and therefore is not impacted.

Thank you for your continued support during this difficult time.